

Leb Music Gear Shipping Policy

1. Delivery via Wakilni (for small items)

Leb Music Gear uses Wakilni courier services for smaller items such as strings, cables, pedals, and accessories.

- **Delivery Fee:** Flat rate of **\$5** anywhere in Lebanon.
- **Delivery Time:** Usually **2–4 working days** after dispatch.
- **Packaging:** All items are securely packed before shipment. Damage resulting from insufficient packaging is not covered.
- **Failed Delivery Attempts:** If the courier cannot reach you after coordination attempts, the delivery fee will still apply.
- **Remote Areas:** Some regions may have extended delivery times or limited coverage.
- **Responsibility:** Once the order is handed to Wakilni, it becomes subject to their delivery terms and timeline. Tracking updates will be provided when available.
- **Non-Returnable:** Orders are **non-returnable once dispatched**. Please review our **Terms and Conditions** for more details.

2. Delivery by Leb Music Gear (for large items)

Large or delicate items such as **guitars, drums, amplifiers, and electric pianos** are delivered directly by Leb Music Gear.

- **Delivery Areas:** Primarily Beirut and Mount Lebanon. For other regions, availability will be confirmed before checkout.
- **Delivery Fee:** Depends on distance and item size. The fee will be communicated before delivery.
- **Delivery Time:** Typically **1–3 days** after purchase confirmation, depending on scheduling and distance.
- **Inspection:** You will inspect and confirm the product's condition upon delivery. Once accepted, the item is considered received in good condition.
- **Handling:** All deliveries are handled with care to ensure your order arrives safely.

- **Non-Returnable:** Orders are **non-returnable once dispatched**. Please review our **Terms and Conditions** for more details.

3. Pickup or Meetup

Customers may also choose to **pick up** their order or arrange a **meet-up** for hand-to-hand delivery.

- **Pickup:** Available by appointment at our designated location. The address and time slot will be shared after order confirmation.
- **Meet-Up:** Can be arranged in a safe, public area—typically within Beirut or Mount Lebanon.
- **Fee:** No delivery charges apply.
- **Verification:** Please bring valid identification or your order confirmation upon pickup or meet-up.
- **Non-Returnable:** Orders are **non-returnable once dispatched**. Please review our **Terms and Conditions** for more details.

4. General Notes

- **Processing Time:** All orders are processed and packed within **1–2 business days** after payment confirmation.
- **Coverage:** Delivery is currently available only within Lebanon.
- **Delays:** Delivery times may vary due to traffic, holidays, or other logistical factors.
- **Contact:** For delivery-related inquiries, please reach us via WhatsApp on +961 81 521 076 or Instagram **@lebmusicgear**.